

NX0431 Complete management call system software. Helpnex covers the needs related to healthcare management, alarm management and wanderer control in hospitals and nursing homes.

Modular platform

The Helpnex software is defined as a modular system, built on NEXPERTA® platform, allows develop new modules covering the demanded needs by the market and integrate them into the global platform.

System modules:

- Management of the healthcare center: managing employees and their individual calendars, patients, medical equipment.
- Activities, alarms and tasks
- Reports in different formats
- Maintenance
- Access and presence (optional Ref.NX0421)
- Indoor localization module (optional Ref.NX0422)
- Voice notofications module (optional Ref.NX0423)
- Outdoor localization (optional Ref.NX0424)
- Call accounting (optional Ref.NX0425)
- Integration with Resiplus module (optional Ref.NX0426)
- Integration with Gesterapia module (optional Ref.NX0427)



The system can be adapted to any center so the modules can be purchased according to the needs of the center.

- The modules are grouped in sections.
- Every module has specific sections.
- Each section of each module is setted which groups of workers have access to the same.

NEXPERTA®

Software platform on which the contents of the various products and solutions are presented.

Features:

- **MODULAR** composed by a basic expandable with other developed modules.
- **UNIQUE** All the products are always integrated and their availability is immediate only by activating a new license.
- **SAFE** allows defining the permission management.
- **SIMPLE** access to content via web.
- **VISUAL** uses the last technology to present the visual interfaces, showing a common and easy interface for all the modules.

- Based on FSK communication which allows downloading data in real time.
- Based on the latest version of Microsoft.
- Database on Microsoft SQL Server 2005 or newer version.
- Easy and simple installation
- Similar visual aspect to Microsoft Office 2007.
- Automatic update of new software versions.
- A modular and configurable solution.
- Management of the access for different user levels.
- Automatic correction, improvements and updating of the software.
- LOPD

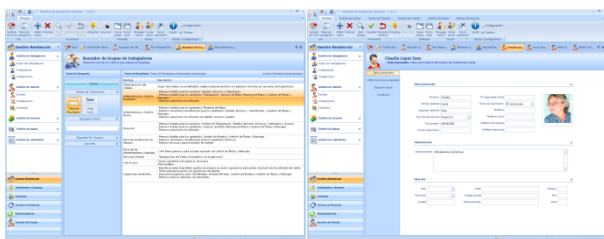
Residential management module

Workers management: Workers belong to groups of workers set to what parts of the platform (modules, sections, reports) are allowed to access.

- Group of workers management
- Personal data management
- Contract management
- Customized information management

Customer management: Managing people who use the center's services.

- Personal data management
- Contract management
- Service situation management
- Customer resource management
- Customized information management



Resources management: resources are anything that can be assigned to customers or workers (telephones, alarm devices, keys, clothes, etc...)

Resources and their types are fully configurable by user.

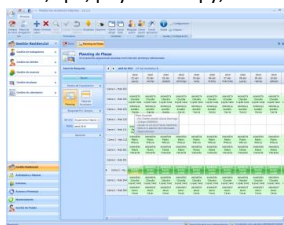
- Resource types management
- Resources management

Capacity management: the services have places that can be reserved or occupied by customers in a time span.

Services are fully configurable by the user

Examples: Bedroom rental, hairdresser, spa, physiotherapy, etc.

- Basic information
- Types places
- Places
- Grounds for assignment
- Places allocation



Calendars managing:

This module manages the creation and editing calendars.

Calendars are used in different parts of the application such as access control, place service or rules alarms configuration.

System integration

The system is complemented by other tools that enhance its functionality incorporating integrated systems:

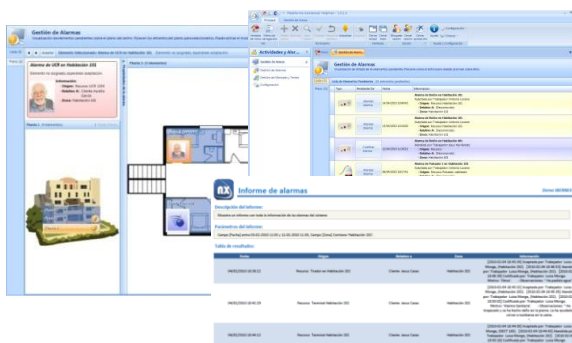
- Telephony
- Wandering control

All these complementary solutions are part of the overall management software, getting to have a single interface

Activities and alarms module

This module allows users manage the alarms, messages and tasks assigned to him.

It allows view and respond alarms generated by installed devices in the center (terminal, remote control unit, handle, etc); view messages and pending tasks list and create new messages or tasks directed to other workers or group of workers.



Reports module

The platform modules have reports that can view through the report viewer. With the report designer can created new reports from the predefined modules. Examples of report:

- Total alarms generated by customer
- Total alarms served by worker
- Time means of alarms care
- Places occupation

Maintenance module

Manages maintenance platform

Access and presence module (Optional)

It allows configured the access and presence system composed of various access readers installed. The configuration is realized using access profiles that can be assigned to people (clients, workers and contacts). Advanced control of schedules, lists, vehicle access and visits control.

Location module (Optional)

It allows know in real time where are the users and workers at any place in the center, offering security and protection.

It provides an easy and intuitive for staff and from a single application computer all integrated operations covering all areas.

Facilitates management:

- **Minimizing the time spent on such operations**
- **Saving operational costs**
- **Ensuring precise control over each activity**
- **Offering quality and safety care**
- **Aesthetic and modern look**

The system is developed based on extensive experience with centers what provides a vision that makes it more useful.